

Frequently Asked Questions



How is Club Rosetta different from other vacation memberships?

- Ⓡ Club Rosetta is the only membership that empowers you to utilize your holiday nights without any seasonal or accommodation restrictions. Simply put this is "Your Holiday Your Way".
- Ⓡ You will always have a world class luxurious place to stay, best of a carefully curated international cuisine and a professionally managed 5-star experience that sums up wholesome holidays for the next 20 years.
- Ⓡ Holiday for 20 years against a Refundable Deposit.

What are Club Rosetta membership points?

- Ⓡ Members are allocated points based on the membership type they hold.

Membership Type	Monday - Thursday	Friday - Sunday	Total Points
Silver	13*4	26*3	130
Gold	19*4	38*3	190
Diamond	24*4	48*3	250*

* Diamond members get 10 points extra




What happens at the end of my membership tenure?

- Ⓡ You can choose to:
 - Ⓡ Renew
 - Ⓡ Upgrade
 - Ⓡ Exit – Claim your Refundable Deposit

How many points per night do I require per accommodation type?

Accommodation	Premium (per night)		Super Premium (per night)		Adventure (per night)	
	Weekday	Weekend	Weekday	Weekend	Weekday	Weekend
Studio	13	26	26	52	10	20
1 Bedroom Suite	19	38	38	76	15	30
2 Bedroom Suite	24	48	48	96	19	38

What is the accommodation specification?

Accommodation Type**	Description	Maximum (number of persons)
Studio*	767 sq. ft. room with vistas of plantation, equipped with modern amenities, outdoor shower, outdoor deck & pantry	
1 Bedroom Suite*	1007 sq. ft of space with one bedroom, equipped with modern amenities, outdoor shower, outdoor deck & pantry	
2 Bedroom Suite*	1750 sq. ft. of space with 2 bedrooms with modern amenities, outdoor deck & pantry	

** Extra bed option is not available under any type of accommodation.

* Children below 12 years

Can I book any type of accommodation?

- Ⓡ Yes, You can book any accommodation type, subject to room and point availability.

Can I use my points against Food & Beverages?

- Options to utilise points against Food & Beverages maybe made available at a later date.

What happens if my points get exhausted?

- You may choose to borrow your entitled points from the following 2 years. You may also opt to buy additional points.

Can I accumulate or advance membership points?

- Yes. Membership points can be either carried forward or borrowed. Points can be either accumulated or borrowed for 2 years in addition to the current year's entitlement.

Are the resort facilities accessible to me as a non - resident member?

- Yes, all resort facilities are accessible to you as a non-resident member. However, some activities may be charged on actuals.

Can I gift my holidays to my family & friends?

- Yes, you can gift holidays at a nominal gift-charge to your family & friends.

Can I cancel my booking?

- You can cancel your booking with us as per the below mentioned cancellation policy

Premium Season

Any cancellation received lesser or equal than 15 days in advance to the date of check-in will attract 100% debit of points.

Adventure Season

Any cancellation received lesser or equal than 7 days in advance to the date of check-in will attract 100% debit of points.

Super Premium Season

Any cancellation received lesser or equal than 30 days in advance to the date of check-in will attract 100% debit of points.

How early can I book my holiday?

- Ⓡ The booking window opens 6 months prior for the Premium and Adventure Seasons, and 9 months prior for the Super Premium Season

Can I transfer my membership?

- Ⓡ Your membership cannot be transferred however it can be inherited by the nominee.

Can I avail EMI options?

- Ⓡ Yes, you may choose to avail from our array of EMI plans.

How many resorts can I access with my membership?

- Ⓡ You can access over 240 Luxury resorts across 6 continents.

Can I cancel my membership?

- Ⓡ Yes, you may choose to cancel your membership post the lock-in period of 5 years.

When can I start using my membership?

- Ⓡ You can start using your membership once the membership fee component of the total consideration is received in full.

Can I book a room for 1 night at Rosetta by Ferns - Sakleshpur?

- Ⓡ You need to book the room for a minimum of 2 nights.

How can I book my holidays at Rosetta by Ferns - Sakleshpur?

- Ⓡ You can book your holidays through our website, Hotel Reservation / mobile APP.

Why wait? Plan your Holidays and Start
Exploring the World!